

Terms and Conditions

General

1. For all services, the client (buyer) is expected to provide a suitable working environment. This must include, at minimum, a speaker or sound system and a safe training space.
2. Please be aware that undertaking services offered by the provider, may involve potential risk of injury. Where possible, the provider will attempt to minimise all risks and hazards that present in the working environment. As the client is responsible for providing the site/ training or rehearsal space for services, the provider will not accept responsibility and is not liable for injury.
3. Please note that the provider is not first aid trained and that it is the responsibility of the client/ studio owner to ensure there is sufficient medical care for dancers/ performers/ clients.
4. With every booking, the client will receive an invoice from the provider. Services must be paid for within 5 days from the date on the invoice. If the payment is late, the client/ buyer will be liable to pay a 'late payment fee'.

Purchasing a service

5. Classes/ workshops & choreography, can only be purchased by the client/ studio owner, not by a third party. Any service purchased from the website cannot be transferred to another individual. Breach of this condition could result in cancellation of a service without prior notification, refund, compensation, or liability.
6. Once a specific date and time has been booked, the client will automatically become bound by the terms and conditions that the provider has stated.
7. In addition to the service price, your order includes a travel fee. In the case of any cancellations, including those within the cancellation period, the travel fee is non-refundable.

Fees

8. The travel fee, inclusive of the service price, is subject to change due to the location provided by the client. This could result in a further charge outside of the service price. In this case, the client will be notified and have the opportunity to provide an alternate, suitable location (free of charge), or be required to pay the additional travel expenses of the provider.
9. All late payment fees are 10% of the service price.
10. Services from the provider cannot be resold, after the event, by the client for capital gain. Examples may include, but not are not limited to, clients re-teaching choreography taught by

provider to new clients in exchange for money, clients selling choreography taught by provider as their own work. This will result in the client/ buyer becoming liable for further charges from the provider.

Cancellations

11. For all cancellations there is a minimum notice period of 72 hours (three days). Within this period, services will be refunded exclusive of any travel and late payment fees. Bookings cancelled after this period are non-refundable. Please note, in the case of any cancellations, including those within the cancellation period, travel and late payment fees are non-refundable.

12. If a client cancels a service after the minimum 72-hour notice period, the service will be non-refundable

13. If a client cancels a service, after the minimum 72-hour notice period, due to extreme circumstances out of their control (i.e. a death, extreme weather), it is at the providers discretion to whether the client receives a refund. All cases to the provider must be made via E-mail.

14. Please note that services are subject to change by the provider without a notice period. The provider may cancel a service due to circumstances outside of their control. In this case, a service refund (exclusive of the transportation fee) will be provided. If a journey (to the area of the named location) has not been made by the provider, the client will receive a full refund.

Social Media

15. Footage taken from classes, workshops and rehearsals that are posted on social media, must tag the providers social media handle.

16. All choreography shared as a result of any service, must list the provider as a choreographer or state 'Choreography by @_charlotteray_' or 'Workshop by @_charlotteray_'.

Please note: Signing this form is confirmation of purchase for the following service...

Title:

Date:

Time:

Please complete the form below.

Name:

Address:

Contact number:

E-mail:

☐ I read and agree to the Terms and Conditions.

☐ The details provided can be used for the invoice I will receive.

(If not, please provide invoice details in the space below)

Signed:

Printed:

Date: